



## 15KG KHIND Top Load Inverter Direct Drive Washer WM150A

### Relocation Policy (Terms and Conditions)



1. KHIND's free relocation service is available to customers who have purchased the KHIND 15KG Top Load Washer via Rent-to-Own from 1<sup>st</sup> May 2024.
2. Each customer is entitled to one (1) free relocation per year for the duration of the general warranty period. The one-time free relocation is strictly subject to the discretion of the management and subject to the management's approval.
3. To request relocation, customers are required to send an email to [khindonline@khind.com](mailto:khindonline@khind.com) to inform/make the request. The email will need to include the following details:
  - i) Name
  - ii) IC Number
  - iii) Mobile Number
  - iv) Order Number
  - v) Existing Address
  - vi) Relocation Address
  - vii) Require KHIND to relocate? Yes/No
  - viii) Require KHIND to install? Yes/No
4. We are not liable for any damages if the customer relocates the top load washer by their arrangements.
5. The Annual Care Plan service and general warranty will be void if the customer moves the top load washer to a location that is not within our service range.

**Note:** We only offer relocation within Peninsular Malaysia and Sabah or Sarawak. Customers are allowed to relocate the top load washer themselves if they wish to do so, and KHIND will offer free installation upon relocation to the new location (subject to approval).